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unique resorts ecotourism
adventure travel scuba diving

PAYMENT TERMS AND CONDITIONS

1. A deposit payment must be made once the quotation is accepted before any reservations are initiated.
2. The deposit shall be equivalent to 50% of the package total, or the total of airfare and taxes, or \$200, whichever is greater. Balance payment to be made at least 14 days before the departure date.
3. For bookings made less than 30 days before the departure date, full payment is required before any reservations are initiated.
4. Payments will be fully refunded should the services/hotels required be unavailable and no suitable alternative is found.
5. Cancellations will be subject to the following charges, depending on the time before departure:

More than 30 days	-	0
15-30 days	-	deposit
8-14 days	-	50%
3-7 days	-	75%
2 days or less	-	100%

At the discretion of the consultant, the cancellation charges may be waived, and a service charge of \$50 per person be imposed instead.

6. All refunds are also subject to the terms imposed by service suppliers like airlines, hotels and ground handling agents.
7. All credit card transactions made personally in our office are subject to a service charge of 2.5% of the total amount payable. "Mail order" or remote transactions are subject to a 3.5% service charge, and a letter of authorization signed by the card holder.
8. These general terms and conditions may be superseded by special terms and conditions for specific packages.